



Data Protection

Our privacy statement applies to all Motorcycle activities, services, and platforms

We take our responsibility to look after personal data very seriously and we ensure that respecting privacy is at the heart of all we do.

Like all organisations who collect and use personal data, Eastern Centre of the Auto Cycle Union (ACU-EC) is subject to the requirements set out in the General Data Protection Regulation ('GDPR').

This privacy statement explains how we collect, use and look after personal data. Personal data is any information relating to an identified or identifiable living person. The definition of this may be found in the Data Protection Act 2018.

We have robust procedures in place, including this Document and File Retention Schedule.

The Data Protection Principles

At ACU-EC we are bound by the GDPR which includes six principles that we must apply when collecting and using your personal data. These are:

- To process your personal data in a manner which is lawful, fair and transparent. This means that when we collect and use your personal information, we must have a lawful basis for doing so, we must consider the rights and interests of the data we collect about you and provide clear information about our use of your data
- Collecting your data for a specified and legitimate purposes and not used in any ways which are incompatible with those. When we collect your personal data, we must be very clear about why we need it and what we will do with it. If we do collect personal data for one purpose, then rightly, we may not use it for an unconnected purpose.
- Your personal data we collect must be adequate, relevant and limited to what is necessary for the purposes for which it is. This means we must make sure that we only collect and use personal data that is strictly necessary for our stated purpose or purposes.
- Personal data must be accurate, and where necessary, kept up to date. We are required to take all reasonable steps to ensure that the personal data held is correct and kept up to date. This means that from time to time, we will review the personal data we hold and may contact you to make sure the personal data we have about you is current
- Personal data must be kept for no longer than is necessary for the purposes for which it is. In some cases, it may only be necessary for us to be able to directly identify you for a short period of time perhaps if you join us for an event. When we no longer need to be able to identify you, we will delete your personal data.
- Personal data must be used in a manner that ensures appropriate security of the data. This means that our policies, procedures, systems and working practices must ensure you're your personal data is kept secure at all times.

The lawful basis for collecting and storing your Information

At ACU-EC, we collect, use and are responsible for certain personal data about you. The data we collect is strictly regulated by law and we take full responsibility as 'controller' of that personal data.

There are six bases for processing personal data that we abide by:

- We will always seek your consent when you have explicitly told us that we may collect and use your personal data – for example by asking us to add you to one of our mailing lists.
- When we need to collect and use personal data to enter into or perform a contract – for example if you receive funding.
- When we need to collect and use personal data to carry out our legal duties – for example to respond to a request for information under the Freedom of Information Act.
- When we need to collect and use personal data to protect your vital interests or the vital interests of another person – for example by contacting the relevant authorities if we believe an individual is likely to come to immediate harm.
- When we need to collect and use personal data to carry out one of our official tasks, or a task that is in the public interest – for example when we carry out surveys about sports participation
- When we need to collect and use personal data to pursue the legitimate interests of the ACU or ACU-EC or a third party, unless doing so would interfere with your rights and freedoms – for example, when we are dealing with complaints about an organisation we have funded.

Our lawful basis for collecting and using personal data varies depending on why we have collected it and what we will do with it.

Whenever ACU-EC collects personal data directly from you, we aim to set out our reasons for doing so as clearly as we can. By reference to the Data Retention schedule. If we receive personal data about you from a third party (other than ACU Head Office), we will use reasonable efforts to identify the reasons why and to inform you of this where it is possible and practical for us to do so.

Why we need to collect personal data

ACU-EC collects and uses personal data for a variety of purposes including:

- Staff/volunteer selection and recruitment.
- Licence application submissions and assessment.
- Responding to correspondence from members.
- Complying with regulatory and financial requirements including any other regulatory body connected to The ACU.
- Promoting and encouraging participation in sport.
- Management of ACU Eastern

When we collect personal data directly from you, we will provide specific and detailed information about why we need to do so.

About your personal data we collect and use

ACU-EC collects a range of personal data including:

- Names and contact details (including postal and email addresses and telephone numbers).
- Biographical information such as participation in sport, membership of sports clubs and interest in
- Data recorded by our website which allows us to recognise you and your preferred settings.
- Photographs, including for publicity or promotional.

When we collect and use personal data directly from you, we aim to provide specific and detailed information about the categories of personal data involved.

Collecting Personal Data from Children

We take our responsibilities very seriously when it comes to collecting data about minors who wish to participate with any of our interests or activities at ACU-EC. We will only collect data from children aged 17 or under where the child holds a Competition Licence, and which is signed by the applicant's Parent or Guardian or their Parent or Guardian has given specific agreement. In these instances, the only information recorded by ACU-EC is the child's name and date of birth and a record of any medical conditions which has been specifically provided by the parent or guardian

Collecting Medical Data

We take our data protection responsibilities extremely seriously and even more so when it comes to processing and storing your medical information. In line with the GDPR, we will always store and process your information with your confidentiality in mind.

We will never use your patient identifiable information unless it is absolutely necessary

Your patient identifiable information will never be included unless it is essential for the specified purpose in above. The need for you to be identified at any time to ensure that your safety needs are met on a track day or at an event, are paramount and the safe sharing of information will always be considered in satisfying this purpose.

We will always use the minimum necessary patient-identifiable information

Where use of your patient identifiable information is considered to be essential, the inclusion of each individual item of information relevant to you will be considered and justified so that the minimum amount of identifiable information is transferred or accessible

Access to your patient identifiable information will only ever be on a strict need-to-know basis

Only those individuals who need access to your patient identifiable information should have access to it, and they should only have access to the information items that they need to see.

Everyone with access to your patient identifiable information should be aware of their responsibilities

We brief our staff / volunteers whether they are medical or not, so we are fully able to handle your patient identifiable information and ensure above all that they are made fully aware of their responsibilities and obligations to respect your patient confidentiality.

We will always comply with the law

We abide by the law when protecting your patient identifiable information. Importantly, we appoint someone specifically at The ACU to handle your patient information and they are responsible for ensuring that we comply with our legal requirements.

Our duty to share information can be as important as the duty to protect your patient confidentiality

We will only share your information with medical professionals for your safety and always ever in your best interests. .

How We Share Personal Data

Relevant ACU colleagues, Centre and Club Officials will have access to your personal data for the purpose(s) it was collected for. When Centre and Club officials have access to your personal data, ACU-EC will still be responsible for decisions about how your personal data is used.

In some cases, where there is a lawful reason for us to do so we may share personal data with third parties such as the Department for Digital Culture Media Sport, external auditors, the Information Commissioner's Office, the Parliamentary and Health Service Ombudsman or other trusted partners, including NGBs and funded organisations. Where possible and

practical to do so, we will tell you if your personal data will be shared, and the third parties the data be shared with, at the time we collect your personal data.

If we are required by law to disclose personal data we will do so, in keeping with our obligations.

We do not transfer personal data outside of the United Kingdom

How We Look after your Personal Data

Personal data is held securely within our trusted third-party hosting providers' secure systems.

Server Security:

The website and database are both hosted on a shared server in a secure data facility in the UK (backed up several times a day to a remote facility). Industry standard data encryption and firewalls are employed throughout.

Database Secure Passwords Storage:

Users' passwords are encrypted. The password hashing method used employ salting, stretching, and variable iteration counts, for maximum security

How long we keep your personal data

All the personal data that we collect, and hold is kept only whilst you meet the criteria for which it was collected. For example if your data is held because you are a Centre Officer it will be deleted when you relinquish that role unless you agree otherwise.

The GDPR gives individuals a number of rights in relation to any personal data an organisation holds about them and it is Sport England's policy to make it as easy as possible for people to exercise these rights.

Subject access

Under GDPR all individuals are entitled to be told what personal data an organisation holds about them, and to receive copies of that information, free of charge, within one month.

You can make a subject access request to ACU-EC by contacting the Centre Chairman at Chairman@easternacu.org

Rectification and erasure

If you believe that we are holding inaccurate information about you, you are entitled to ask us to rectify that data. In addition, if you believe that ACU-EC no longer has a lawful basis to use your personal data, you can ask us to delete it. The right to rectification and erasure is not absolute, but we will consider any requests carefully and comply with such requests where it is appropriate for us to do so. You can ask to have your personal data rectified or erased by contacting the Data Protection Officer.

Withdrawing consent

If our lawful basis for collecting and using your personal data was consent, then you are entitled to withdraw that consent at any time. You do not need to give a reason for withdrawing your consent and we are required to comply promptly. You can inform us that you wish to withdraw consent by contacting the Centre Chairman.

Complaints

If you are in any way dissatisfied with the way we have handled your personal data, The ACU provides a Complaints Procedure. In addition, regardless of whether you make a complaint under our Procedure you are entitled to lodge a complaint about our data handling practices with the Information Commissioner by writing to:

The Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

<https://ico.org.uk/>

Updating our Privacy Policy

We keep our approach to privacy under close review, and this means we may update our Privacy Statement from time to time. Updates to the Privacy Statement are published on our website.

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